

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

APPLICANT: Richard Pratt
SERIAL NO.: 08/924,785
FILING DATE: September 5, 1997
TITLE: System and Method for Remote Device Management
EXAMINER: M. Moezzi
ART UNIT: 2756
ATTY. DKT. NO: PA785US

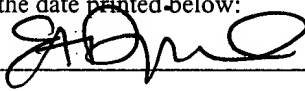
#14/C
10-20-00
RECEIVED
OCT 18 2000
TC 2700 MAIL ROOM



CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Box AF, Assistant Commissioner for Patents, Washington, D.C. 20231, on the date printed below:

Date: 10/6/00


Eric Dippel

BOX AF
ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

AMENDMENT C

In response to the Office Action mailed May 23, 2000 (paper #12), please amend the above-identified application as follows: